



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR GEMS & JEWELLERY INDUSTRY



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Introduction Qualifications Pack-Melter and Refiner

SECTOR: GEMS & JEWELLERY **SUB-SECTOR:** Handmade gold and gems-set jewellery

OCCUPATION: Metal Alloying

REFERENCE ID: G&J/Q0401

ALIGNED TO: NCO-2004/7313.18

Order processor: Also called 'Alloy maker', the Melter and Refiner recovers gold after melting and refining scrap gold ornaments or those received from jewellery manufacturing and converts gold into alloys.

Brief Job Description: The individual recovers gold from jewellery pieces, gold scrap, and dust collected at different stages of jewellery manufacturing, by operating melting furnace and chemical processes to recover gold in the pure form and converts into an alloy.

Personal Attributes: The job requires the individual to have: attention to details; ability to multitask in a process driven team; ability to work in a high temperature environment for long hours; and safely handling hazardous chemicals. The individual is expected to have integrity in dealing with precious metal.

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

Contact Us: GJSCI, Mumbai







Qualifications Pack Code	G&J/Q0401		
Job Role		Melter and Refiner	
Credits(NVEQF/NVQF/NSQF)	TBD	Version number	1.0
Sector	Gems & Jewellery	Drafted on	14/04/13
Sub-sector	Handmade and Gems-set Jewellery	Last reviewed on	30/07/13
Occupation	Metal alloying	Next review date	15/07/15

Job Role	Melter and Refiner Also called Alloy maker		
Role Description	Recovering gold and precious metals from jewellery, scrap and dust by using refining process and then melts with metals to make alloy		
NVEQF/NVQF level	7		
Minimum Educational Qualifications	B.Sc. (Chemistry)		
Maximum Educational Qualifications			
Training	Not Applicable		
Experience	Not Applicable		
Applicable National Occupational Standards (NOS)	Compulsory: 1. <u>G&J/N0401 Melt, recover gold and make alloy</u> 2. <u>G&J/N9910 Maintain IPR and respect copyright</u> 3. <u>G&J/N9912 Coordinate with co-workers</u> 4. <u>G&J/N9914 Maintain safe work environment</u> Optional: Not applicable		
Performance Criteria	As described in the relevant OS units		

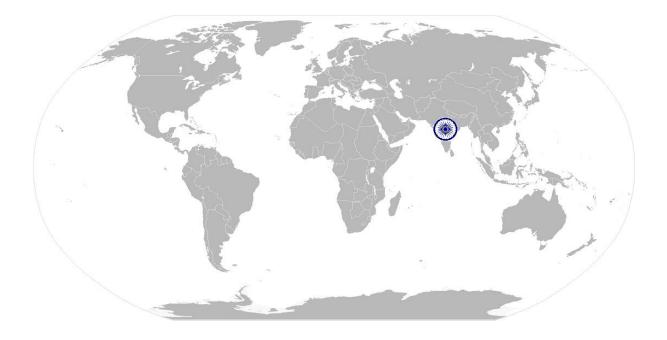






Melt, recover gold and make alloy

National Occupational Standard



Overview

This unit is about melting, recovering and refining gold, which is a critical step in jewellery manufacturing process. The objective of this unit is to convert discarded jewellery, scrap and gold dust into pure gold for re-alloying and use in new jewellery manufacturing.







Melt.	recover	gold	and	make	allov
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Unit Code	G&J/N0401
Unit Title (Task)	Melt, recover and refine gold from jewellery, scrap and gold dust and make alloy
Description	This OS unit is about recovering gold from jewellery pieces, scrap and dust and melting into pure gold or alloy
Scope	This unit/task covers the following:
	 Collect material and consumables from stores and other departments collect old and discarded jewellery pieces from marketing collect scrap and dust from different stages of jewellery manufacturing weigh the amount of material collected
	 Identify the type of refining process to be used read analysis reports to determine the gold content in refinable material assess the metals to be removed and purity of gold to be achieved after refining assess if a clean-up is adequate for reuse or full refining is needed for pure gold determine the extent to which a refining process is capable of achieving pure gold
	 determine if a grain refiner is required, the metal to be used for it and quantity
	 Separate base metals from precious metals using Cupellation process add Lead to unrefined gold in porous bone-ash crucibles or cupels for small-scale refining
	 heat in air to melt the metals and dissolve in Lead
	 allow base metal oxides to be absorbed in the cupels leaving behind metallic beads of precious metals such as Gold, Silver and Platinum
	 send the precious metal alloy for further separation of Gold and other metals for large-scale Cupellation, smelt with flux of precious metal, iron-sulphide and lead oxide to form Lead bullion, slag and Matte of Copper
	 allow base metal oxides to be absorbed in the cupels leaving behind metallic beads of precious metals such as Gold, Silver and Platinum
	send the precious metal alloy for further separation of Gold and other metals
	 Remove base metals and silver using Iquartation and Parting method for large scale refining melt non-Platinum Group Metals (PGM)-gold with silver or copper to reduce the gold content to less than 25 percent
	 granulate the melt and treat with Nitric acid filter to remove the pure Gold left behind after silver and other base metals are dissolved in Nitric acid
	Use Miller process to remove base metals and silver for large scale refiningadd gold scrap to crucible for melting





G&J/N0401	Melt, recover gold and make alloy
	pass bubble chlorine gas through molten metal
	 take extra care in handling chlorine gas
	 bail out gradually forming chloride slag of base metals and silver
	 stop the process when purple fumes emanate
	• send for further electrolytic refining if purity content needed is higher than 99.5
	per cent and to remove PGMs
	 treat slag with sodium carbonate to recover any Gold trapped in Silver
	Remove PGMs using Wohlwill Electrolytic process for large scale refining
	 use refined gold obtained from Miller process and cast into anodes
	 electrolyse in gold chloride and hydrochloric acid
	 wash, dry, melt and granulate pure gold of 99.99 per cent deposited on the
	cathode
	 treat spent electrolyte to recover Platinum and Palladium
	 filter anode slimes formed at bottom of cell and treat to recover gold
	· Inter anode sinnes formed at sottom of cen and fred to recover gold
	Recover and refine gold using Aqua Regia Process
	 melt dust at specific temperature for time period as per operating standards
	 granulate (make fine powder of the dust) and screen the metal
	remove ferrous metal by using magnetic plate
	 prepare Aqua Regia solution (of hydrochloric acid and nitric acid) as per proportion required
	 required boil granules in Aqua Regia solution as specified to dissolve the molten gold
	 add urea to remove nitric acid fumes
	 pass solution through filter and collect molten gold at the bottom of filtration unit
	 add ferrous sulphate in the beaker containing gold
	leave the solution until it changes colour from green to black, the bottom of the
	solution containing heavy metal including gold
	decant top solution containing dust and other light metals
	boil heavy metal in hydrochloric acid to clean the impurities and blackness on gold
	wash metal in plain water until the solution neutralises
	 dry recovered gold on hot plate melt again in furnace crucible and pour in metal mould to form 24K gold rod/ bar
	 for diamond studded jewellery, after dissolving metal into Aqua Regia solution,
	collect the diamond at the bottom of container
	Remove base metals except Copper using Pyro-metallurgical process
	 smelt scrap gold under a flux
	 pass bubble air or oxygen through molten metal
	 remove slag containing combined impurities
	 send recovered gold alloy for analysis of copper or any remaining base metal
	content
	content





G&J/N0401	Melt, recover gold and make alloy	
	 Melt and form pure gold or alloy melt recovered gold in furnace crucible and pour in metal mould to form 24K gold bar or rod weigh metals in proportion or alloying pickle all metals and clean thoroughly mix all metals, except gold, in a crucible fluxed with Borax melt the metals with a reducing flame starting with highest melting point, do not bring the metal to boil stir constantly with carbon stirring rod add fine gold to the molten metal pour molten gold alloy into gold ingot or depression in a charcoal block check for brittleness of alloy or colour streaks, both indicating improper alloying re-melt and remix with carbon stirring rod for accurate alloying Maintain refining and melting unit and record clean the unit regularly schedule annual maintenance maintain records of refining and alloying record gold dust, scrap an jewellery collected and materials returned record recovery percentage and weight of pure gold bar or alloy Report problems related to: furnace malfunction repeated re-melting and remixing if necessary any damage because of chemicals involved 	
Performance Criteria(F		
Element Recovering, refining and alloying of gold	Performance CriteriaTo be competent, the user/individual on the job must be able to:PC1. accurately compute proportions of mix of different solutions required for the amount of dust and scrap collectedPC2. apply operating parameters required for different alloysPC3. make optimum recovery of gold and precious metalsPC4. ensure no brittleness or colour streaks in alloyed metal or goldPC5. achieve zero impurities or ash on goldPC6. achieve zero accidents while handling chemicals and molten metal	
Productivity	 To be competent, the user/individual on the job must be able to: PC7. Plan well for optimum use of refining plant PC8. achieve total quantity of scrap and dust processed against target PC9. maximise percentage of gold recovered 	
Quality of output	To be competent, the user/individual on the job must be able to: PC10. achieve purity of the recovered gold as per industry specified standards PC11. achieve minimal cracking, porosity and contamination PC12. achieve QC-okayed metal and no defects while remaking jewellery later	





G&J/N0401	&J/N0401 Melt, recover gold and make alloy			
Knowledge and Understanding (K)				
A. Organizational Context (Knowledge of the company / organization and its processes)	 The individual on the job needs to know and understand: KA1. company's policies on: Acceptable limits of gold loss per product type; incentives; delivery standards; safety and hazards; integrity; and personnel management KA2. work flow involved in company's jewellery manufacturing process KA3. importance of the individual's role in the workflow KA4. reporting structure 			
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. assaying process KB2. properties of pure gold and alloys such as malleability, ductility, bleaching KB3. impurities present in gold jewelry, dust and scrap and the method for separating them from gold KB4. gold karatages and proportion of mixing other metals such as silver, copper, zinc, palladium in order to form alloy KB5. how to lower or increase karatage of alloy KB6. uses of different refining processes for different purposes and end results KB7. refining process planning KB8. sources of error in achieving desired purity of refined gold KB9. melting point of different alloying metals KB10. annealing for ductility and temperature effect on alloyed metals KB11. types of precious metals and gemstones used KB12. different types of jewellery and their making technique, e.g., casting or handmade KB13. different types of components used in jewellery and their making techniques KB14. level of acid resistance of different types of gemstones 			
Skills (S) [Optional]				
A. Core Skills/ Generic Skills	Reading and typing skills The user/individual on the job needs to know and understand how: SA1. to read assay reports SA2. to read design notes and operating procedure for refining and melting unit SA3. to read company rules and compliance documents required to complete the work Calculation skills The user/individual on the job needs to know and understand: SA4. to calculate alloying mix and solution mix proportions SA5. to weigh dust an scrap in order to mix alloying metal for optimum results Teamwork and multitasking The user/individual on the job needs to know and understand how: SA6. to deliver refined and alloyed gold to stores in time SA7. to share knowledge with co-workers			

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G&J/N0401	Melt, recover gold and make alloy		
B. Professional Skills	Refining unit management		
	The user/individual on the job needs to know and understand how:		
	SB1. how to operate the refining, melting and alloying unit		
	SB2. handle the different stages of refining process		
	SB3. adhere to time schedule for melting/ smelting process		
	SB4. handle recovered gold and other base metals and PGMs		
	SB5. record outcomes of refining, melting and alloying as per company rules		
	Using tools and machines		
	The user/individual on the job needs to know and understand how:		
	SB6. to use appropriate tools for holding the crucible or stirring such as different types of holders or carbon stirring rod		
	SB7. to operate the furnace at appropriate temperatures by reducing heat for meting alloying metals or melting gold		
	SB8. to use chemicals such as ferrous sulphate, hydrochloric acid, nitric acid, and borax without any hazards		
	Reducing precious metal loss		
	The user/individual on the job needs to know and understand:		
	SB9. how to reduce precious metal loss below the prescribed standards		
	SB10. how to collect broken pieces, account in job sheet and return		
	SB11. how to follow company's policies on collecting gold dust and fragments		
	SB12. how to suggest improvements in order to reduce precious metal loss limits		
	Reflective thinking		
	The user/individual on the job needs to know and understand how:		
	SB13. to improve work process		
	SB14. to improve recovery percentage and purity of gold		
	Critical thinking		
	The user/individual on the job needs to know and understand how:		
	SB15. to anticipate process disruptions and reasons for delay		







Melt, recover gold and make alloy

NOS Version Control

NOS Code	G&J/N0401		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	14/06/13
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13
		Next review date	15/07/15

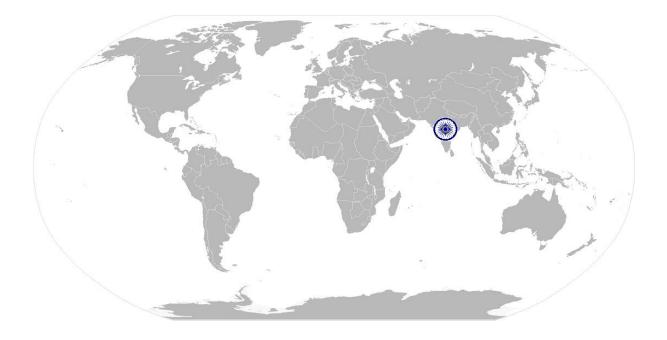






Maintain IPR and respect copyright

National Occupational Standard



Overview

This unit is about and respecting intellectual property rights (IPR) of the company's products and designs and avoiding infringement on copyrights of others.







G&J/N9910	Maintain IPR and respect copyright
Unit Code	G&J/N9910
Unit Title (Task)	Respect IPR of company as well as competitors
Description	This OS unit is about maintaining company's IPR and avoiding infringement on copyright of others
Scope	This unit/task covers the following:
	Protect company's Intellectual Property Rights (IPR)
	 prevent leak of new designs to competitors by reporting on time
	 be aware of any of company's product or design patents
	 report IPR violations observed in the market, to supervisor or company heads
	Avoid infringement to copyright of other companies
	 read copyright clause of the material published on the internet and any other printed material
	 consult supervisor or senior management when in doubt about using publicly
	available information
	report any infringement observed in the company
Performance Criteria(P	
Element	Performance Criteria
Respecting IPR	To be competent, the user/individual on the must be able to: PC1. spot plagiarism and report
	PC2. understand rationale of patents and IPR
	PC3. avoid being involved in IPR violations
Knowledge and Unders	
A. Organizational	The individual on the job needs to know and understand:
Context	KA1. company's policies on IPR, plagiarism and order leaks
	KA2. company's patented productsKA3. market trends and company's unique product range
	KA3. reporting structure
B. Technical	The individual on the job needs to know and understand:
Knowledge	KB1. basics of patents and IPR laws
	KB2. how IPR protection is important for competitiveness of a company
Skills (S) [Optional]	
A. Core Skills/	Communication skills
Generic Skills	The user/individual on the job needs to know and understand how: SA1. to effectively communicate any observed IPR violations or design leaks
B. Professional Skills	Decision making
	The user/individual on the job needs to know and understand when and how:
	SB1. to report sources of IPR violations







Maintain IPR and respect copyright

Reflective thinking
The user/individual on the job needs to know and understand how:
SB2. to learn from past mistakes and report IPR violations on time
Critical thinking
The user/individual on the job needs to know and understand how:
SB3. to spot signs of violations and alert authorities in time







Maintain IPR and respect copyright

NOS Version Control

NOS Code	G&J/N9910		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	14/04/13
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13
		Next review date	15/07/15

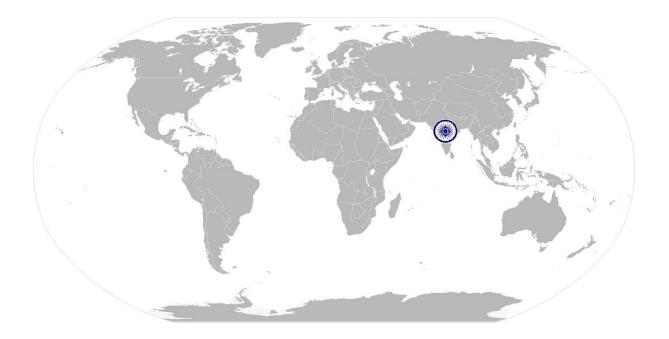






Coordinate with co-workers

National Occupational Standard



Overview

This unit is about the artisan or bench worker's level of communication with colleagues or clients. It determines the goldsmith's ability to work as a team member, share work and multi-task in order to achieve the required deliverables on schedule.







Coordinate	with	co-workers
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l	Jnit Code	G&J/N9912	
	Jnit Title Task)	Coordinate with co-workers	
[Description	This OS unit is about communicating with colleagues and seniors in order to maintain smooth ad hazards free work flow	
9	бсоре	This unit/task covers the following:	
		 Interact with supervisor to: receive work instructions and raw materials from reporting supervisor communicate to reporting supervisor about process flow improvements, product defects received from previous process, repairs and maintenance of tools and machinery as required communicate any potential hazards or expected process disruptions handover completed work to supervisor Interact with colleagues within and outside the department to: work as a team with colleagues and share work as per their or own work load and skills work with colleagues of other departments such as frame making or component making or polishing or setting or stores communicate an discuss work flow related difficulties in order to find solutions with mutual agreement receive feedback from QC and rework in order to complete work on time 	
F	Performance Criteria(P		
E	Element	Performance Criteria	
	nteraction with supervisor	 To be competent, the user/individual on the job must be able to: PC1. understand the work output requirements PC2. comply with company policy and rule PC3. deliver quality work on time as required by reporting any anticipated reasons for delays 	
c	nteractions with colleagues and other departments	To be competent, the user/individual on the job must be able to: PC4. put team over individual goals PC5. conflicts resolution and multi-tasking	
	Knowledge and Unders	ů – – – – – – – – – – – – – – – – – – –	
-	 A. Organizational Context (Knowledge of the company / organization and its processes) 	The individual on the job needs to know and understand: KA1. company's policies on personnel management KA2. work flow involved in company's jewellery manufacturing process KA3. importance of the individual's role in the workflow KA4. reporting structure	





G	G&J/N9912	Coordinate with co-workers	
В.	Technical	The individual on the job needs to know and understand:	
	Knowledge	KB1. how to communicate effectively	
		KB2. how to build team coordination	
Ski	ills (S) [Optional]		
Α.	Core Skills/	Teamwork and some multitasking	
	Generic Skills	The individual on the job needs to know and understand how:	
		SA1. to share work load as required	
		SA2. to deliver product to next work process on time	
В.	Professional Skills	Decision making	
		The individual on the job needs to know and understand:	
		SB1. how to report potential areas of disruptions to work process	
		SB2. when to report to supervisor and when to deal with a colleague depending on	
		the type of concern	
		Reflective thinking	
		The individual on the job needs to know and understand:	
		SB3. how to improve work process	
		Critical thinking	
		The individual on the job needs to know and understand:	
		SB4. how to spot process disruptions and delays	







Coordinate with co-workers

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NOS Code	G&J/N9912		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	14/04/13
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13
		Next review date	15/07/15

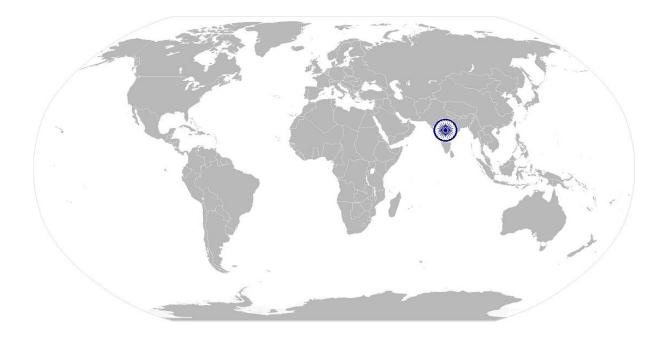






Maintain safe work environment

National Occupational Standard



Overview

This unit is about the artisan or bench worker's commitment towards reporting potential hazards and containing accidents in order to make the work environment safe for self and colleagues.







Maintain safe work environment

Unit Code	G&J/N9914	
Unit Title (Task)	Work towards having a safe work environment	
Description	This OS unit is about being aware of and communicating potential hazards and dangers of accidents on the job	
Scope	This unit/task covers the following:	
	 Understand potential sources of accidents to avoid accidents related to use of potentially dangerous chemicals, gas torches, sharp tools and hazards from machines Communicate to reporting supervisor about: process flow improvements to reduce anticipated or repetitive hazards mishandling of tools, machines or hazardous materials electrical problems that could result in accident 	
Performance Criteria(P	C) w.r.t. the Scope	
Element	Performance Criteria	
Understanding of	To be competent, the user/individual on the job must be able to:	
potential sources of accidents and	PC1. spot and report potential hazards on timePC2. follow company policy and rules regarding hazardous materials	
communicating	PC3. deliver quality work on time as required by reporting any anticipated reasons for delays	
Knowledge and Unders	standing (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	 The individual on the job needs to know and understand: KA1. company's policies on handling: harmful chemicals and sharp tools, safety and hazards of machines, fire safety and, disposal of harmful chemicals and materials KA2. work flow involved in company's jewellery manufacturing process KA3. importance of the individual's role in the workflow KA4. reporting structure 	
B. Technical Knowledge	 The individual on the job needs to know and understand: KB1. how different chemicals react and what could be the danger from them KB2. how to use machines and tools without causing bodily harm KB3. fire safety education KB4. disposal of hazardous chemicals, tools and materials by following prescribed environmental norms or as per company policy 	
Skills (S) [Optional]		
A. Core Skills/	Communication skills	
Generic Skills	The individual on the job needs to know and understand how: SA1. to effectively communicate the danger	





G&J/N9914

Maintain safe work environment

B. Professional Skills	Decision making	
	The individual on the job needs to know and understand:	
	SB1. importance of reporting potential sources of danger	
	SB2. appropriate actions to be taken in the event of an accident	
	SB3. procedure for disposing of hazardous materials, safely and following	
	environmental guidelines	
	Reflective thinking	
	The individual on the job needs to know and understand how:	
	SB4. to learn from past mistakes regarding use of hazardous machines or	
	chemicals or gas torches	
	Critical thinking	
	The individual on the job needs to know and understand:	
	SB5. how to spot danger	
	SB6. procedure to follow in the event of a fire or other hazard	







Maintain safe work environment

NOS Version Control

NOS Code	G&J/N9914		
Credits(NVEQF/NVQF/NSQF) [OPTIONAL]	TBD	Version number	1.0
Industry	Gems & Jewellery	Drafted on	14/04/13
Industry Sub-sector	Handmade Gold and Gems-set Jewellery	Last reviewed on	30/07/13
		Next review date	15/07/15





Keywords /Terms	Description
Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or an area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.
Sub-function	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria	Performance criteria are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (OS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N' $% \left({{\left({{{\left({{{{\left({{{{\left({{{{\left({{{{\left({{{{}}}}}} \right)}}}}\right.}$
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding	Knowledge and understanding are statements which together specify the technical, generic, professional and organisational specific knowledge
Organisational Context	that an individual needs in order to perform to the required standard. Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish

Definitions





	specific designated responsibilities.
Core Skills/ Generic Skills	Core skills or generic skills are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Keywords /Terms	Description
IPR	Intellectual Property Rights
NOS	National Occupational Standard(s)
NVQF	National Vocational Qualifications Framework
NSQF	National Qualifications Framework
NVEQF	National Vocational Education Qualifications Framework
QP	Qualifications Pack
PGM	Platinum Group Metals

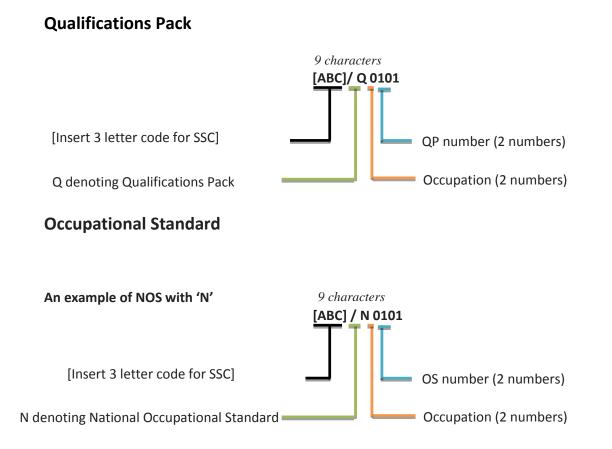


Qualifications Pack For Melter and Refiner



<u>Annexure</u>

Nomenclature for QP and NOS



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The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers	
Handmade gold and gems-set jewellery	01-20	
Cast and diamond-set jewellery	21-40	
Diamond processing	41-60	
Gemstone processing	61-80	
Jewellery retailing	81-98	

Sequence	Description	Example
Three letters	Industry name	G&J
Slash	/	/
Next letter	Whether Q P or N OS	Q
Next two numbers	Occupation code	07
Next two numbers	OS number	02





CRITERIA FOR ASSESSMENT OF TRAINEES				
Job Role	- Melter and Refiner			
Qualification Pack	Melter and Refiner			
Sector Skill Council	GEMS & JEWELLERY			
<u>Guidelines for Assessment:</u> 1. To pass the Qualification Pack , every trainee should score a minimum of 50% in theory and 70% in practical assessments.				
-	Marks Allocation		s Allocation	
		Theory	Skills Practical	
G&J/N0401 This OS unit is about recovering gold from jewellery pieces, scrap and dust and melting into pure gold or alloy	PC1. accurately compute proportions of mix of different solutions required for the amount of dust and scrap collected	1	8	
	PC2. apply operating parameters required for different alloys	1	8	
	PC3. make optimum recovery of gold and precious metals	0	8	
	PC4. ensure no brittleness or colour streaks in alloyed metal or gold	1	6	
	PC5. achieve zero impurities or ash on gold	0	4	
	PC6. achieve zero accidents while handling chemicals and molten metal	1	4	
	PC7. Plan well for optimum use of refining plant	0	6	
	PC8. achieve total quantity of scrap and dust processed against target	1	7	
	PC9. maximise percentage of gold recovered	1	7	
	PC10. achieve purity of the recovered gold as per industry specified standards	1	6	
	PC11. achieve minimal cracking, porosity and contamination	0	5	
	PC12. achieve QC-okayed metal and no defects while remaking jewellery later	0	6	
		7	75	





G&J/N9910 This OS unit is about maintaining company's IPR and avoiding infringement on	PC1. spot plagiarism and report	1	0
	PC2. understand rationale of patents and IPR	1	0
copyright of others			
	PC3. avoid being involved in IPR violations	1	0
		3	0
	DC1 understand the week extruct requirements	2	0
G&J/N9912 This OS unit	PC1. understand the work output requirements	2	0
is about communicating with colleagues and seniors in order to maintain smooth ad hazards free work flow	PC2. comply with company policy and rule	2	0
	PC3. deliver quality work on time as required by reporting any anticipated reasons for delays	0	3
		4	3
G&J/N9914 This OS unit	PC1. spot and report potential hazards on time		
is about being aware of and communicating		2	0
potential hazards and dangers of accidents on the job	PC2. follow company policy and rules regarding hazardous materials	2	0
	PC3. deliver quality work on time as required by reporting any anticipated reasons for delays	2	2
		6	2
		20	80



